



## NeuraLaserColor II

### Premium Warranty Agreement



The **premium warranty agreement** provides NeuraLaserColor II customers with a comprehensive service agreement that adds value and minimizes operational downtime<sup>1</sup>. When you can't risk having your printer out of commission for any length of time, choose what you know you can depend on.

- 8 business hours response time for on-site repair
- Preventive maintenance cycle with each on-site repair
- Next business day replacement of printer<sup>2</sup>
- Access to optional preventive maintenance service calls<sup>3</sup>
- Access to 24-hour emergency on-site repair service<sup>4</sup>
- Migrate your existing NeuraLaserColor II to the Premium Warranty
- Available only in the contiguous United States

If you want the peace of mind that comes from knowing your investment is protected and your workflow will quickly be back online if interrupted by an unplanned outage, look no further. The **NeuraLaserColor II Premium Warranty Agreement** is for you!

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<sup>1</sup> If the printer to be warranted is known to be in need of repair, or, is currently out of warranty, a service technician will either repair the printer or perform preventive maintenance, charged on a time and materials basis, prior to placing it under the premium warranty agreement.

<sup>2</sup> Provided next day shipping is available. Includes shipment of CFA.

<sup>3</sup> \$400.00 per annum for two PM service calls.

<sup>4</sup> \$200.00 per hour including parts with best effort response time.