



## ***NeuraScanner Hardware Warranty***

The NeuraScanner from Neuralog is warranted to be free from failures due to defects in material and workmanship for one (1) year from the date of purchase. During this 1 year period Neuralog will, at its sole option, replace or repair at no charge the product which, in its opinion, is defective.

Following the warranty period, Neuralog will, at its sole option, replace or repair the defective product; Neuralog will charge you a fixed fee to cover handling and service costs based on Neuralog's then-current price schedules. Neuralog, at its sole option, may replace or repair the defective product with a then-current product having similar features and functionality as determined by Neuralog.

You are responsible for packing the failed product in original or equivalent packaging for shipment, and for the charges to ship the failed product to Neuralog. Neuralog is responsible for charges to ship the repaired or replacement product. If any charge to you is involved, the replacement product will be sent C.O.D.

If the failed product has been modified without Neuralog's consent or if the failure is the result of misuse, abuse or misapplication, Neuralog has no obligation to repair or replace the failed product.

Before returning a failed unit, the buyer must obtain a Return Merchandise Authorization (RMA) number by calling Neuralog's Customer Service @ 1-281-240-2525. The RMA number should be prominently displayed on the outside of the returned package and on the accompanying packing list. Neuralog cannot be held responsible for any package returned without an RMA number.

Except as expressly provided above, the hardware and accompanying written materials (including the user's manual) are provided 'as is' without warranty of any kind, including the implied warranties of merchantability and fitness for a particular purpose, even if Neuralog has been advised of that purpose. In no event will Neuralog be liable for any direct, indirect, consequential, or incidental damages arising out of the use of or inability to use such product even if Neuralog has been advised of the possibility of such damages. Some states do not allow the exclusion or limitation of liability for consequential or incidental damages, so the above limitation may not apply.